

VISIONARY BUILDER

REFUND & RESIGNATION POLICY

If a Visionary Builder resigns for any reason, you may be entitled to a refund of the cost of the unopened products, less shipping and handling costs. Please refer to the Shipping, Return and Cancellation Policy for timelines. To start the refund process, submit the request to the refund department at NVisionU which is for convenience: refunds@nvisionu.com.

If you have no products to return and wish to cancel your position please follow the process below:

Resigning your organization requires an email with an explanation as to why you wish to voluntarily cancel your account. All your perks within that position will be forfeited. Please refer to the Policies and Procedures for more detailed information. Please note positions holding digital products and services will differ from positions with products attached to it. Our support team will be happy to assist and provide direction.

For resignation of your position please email: support@nvisionu.com and follow the steps to cancel your account found in our Policies and Procedures.

NVisionU Customer Refund Policy:

If for any reason a Customer is not completely satisfied with any NvisionU product purchased directly from a NVisionU you have 30-day money back guarantee. Please follow the Return and Refund Policy found on the website or in the Policies and Procedures.

Chargebacks. If a person charges back any amount, their account will be suspended, and they will be required to contact customer support immediately.

NOTE: Shipping charges are not refundable. If the purchases were made through a credit card, the refund will be credited back to the same account.